Member House Call Notification

Please read this information before scheduling a "House Call" with a Sun City Anthem Computer Club technician.

1. You must be a Sun City Anthem resident and a current member of the Sun City Anthem Computer Club. House call technician can complete club membership at the time of the house call.

2. For a $20 donation to the Computer Club a volunteer house call technician will provide up to 2 hours of tutoring or hardware/software maintenance. If additional time and cost will be necessary, the technician will make that clear before exceeding the $20 base amount.

3. Our technicians are solely responsible for determining what tasks they are willing to perform. If they are not willing to attempt what you want done they will either suggest another technician who might be able to accomplish the task or direct you to contact a commercial service center.

4. If parts or software are deemed necessary by the technician it will be the member's responsibility to either directly pay for the part or reimburse the technician if he purchases the part. In no case, even if the part does not resolve the problem, is the technician responsible for the cost.

5. If the repair cannot be completed for any reason the technician will not collect the house call donation, but if the member feels they want to "pay" for the service rendered they may make a donation to the club but it is not considered payment for services rendered.

6. The technician as a representative of the Computer Club cannot accept donation of any computer equipment.