

SCA Computer Club notes

Classes for the Month of Sep

It's back to school.



Watch out for the children.

To enroll, sign into the website at www.computer.scaclub.org Go to the calendar and click on the class you want to take. Be sure to check the date as there may be multiple offerings of the class. Click on "**Enroll**" under the heading "Action" for the class you want to enroll. If you need to cancel your enrollment, please log back in, select the class again and click on "**Drop**". This will make it available to others who may want to take the class and are on the waiting list. If you are on the waiting list, show up for the class to see if someone enrolled did not show up and you may be bumped into the class. All classes are geared for **beginners** unless otherwise indicated. **IMPORTANT: You must have your SCA Resident ID with you to check-in at the Monitor desk AND AGAIN in the front of the Classroom to ensure you are enrolled on the day of the class. Check-in will begin 20 minutes before the scheduled class time. If you are late, you may be bumped from the class by someone on the waiting list.**

Work on the sewer lines in Anthem Center **may** cause us to close the Computer Club tentatively on Sep 16-18 and again on Sep 23-25. Although the dates are not yet firm, please mark your calendars accordingly. Classes scheduled during these periods **may** need to be cancelled. We will update you as we learn more.

Tune up and maintain your PC: For users of the Windows Operating system it is essential to properly tune up and maintain your system. In this class we will provide you with a recommended step-by-step procedure, which will improve the performance of your computer.

Monitor Refresher Training: Refresher course for current Monitors. **All monitors are required to attend one monitor refresher session every twelve (12) months to stay abreast of policy and operational changes in our Club.**

If you've recently joined our Club we encourage you to attend the **New Member Orientation** class to familiarize yourself with our Club's activities. Learn how to sign up for classes, schedule a house call, volunteer to be a monitor and more. **Current members not familiar with all of the benefits offered by our Computer Club are also encouraged to take this Orientation as a refresher.**

Mac for Beginners: If you are new to the Mac or planning on getting a Mac, this class will show you how to connect your printer, scanner, camera, addi-

tional monitor and any other USB devices you plan to use and get the whole show working. You will learn how to set preferences and navigate the file system. Setting up and using the Launcher and Dock will also be covered.

Photos for Mac Parts 1 & 2: Part 1 is an introduction to Photos including how to connect your camera or memory card and how to organize your photos. Create albums of selected photos and smart albums using different search criteria. Time permitting, location tagging and facial recognition will be included. Part 2 is a presentation on the editing capabilities built into Photos.

Macintosh Mail App: Topics will include basic account setup, creating and using mailboxes, mail filtering rules, attachments, signatures and stationary. We will also cover sending attachments including pictures by email. Avoiding Spam and phishing Avoiding Spam and phishing schemes will be explained. **Prerequisites:** *Mac for Beginners* or familiarity with Mac operating system.

Classes for September (continued)

Macintosh Safari Browser: Using the Safari browser including using multiple windows or tabs, creating, organizing and using bookmarks, downloading and using plug-ins and extensions, removing unwanted malware, and setting preferences.

Prerequisites: *Mac for Beginners or familiarity with Mac operating system.*

Macintosh Calendar App: Account configuration, using groups to organize contacts, integration with the Mail app, and import and export options will be covered. Moving contacts between servers will be covered. Printing including labels will also be covered. **Prerequisites:** *Mac for Beginners or familiarity with Mac operating system.*

Macintosh Contacts App: We will cover account configuration, using groups to organize contacts, integration with the Mail app and import and export options. We will also cover moving contacts between

servers and printing (including labels). **Prerequisites:** *Mac for Beginners or familiarity with Mac operating system.*

Introduction to iPhone/iPad: If you are new to the iPhone/iPad or planning on getting one, this class will show you how to setup your device including the critical iCloud settings. You will learn how to set preferences and navigate the system. Arranging and grouping your apps will be covered and how to find and install apps from the Apple App Store.

Buying a Computer: Are you considering buying a new computer for yourself or as a gift? Should you buy a desktop, a laptop or a tablet? What are the differences between them? Should you buy a Mac or a PC? Will it be used for email, to watch movies, organize your photos, write a book, etc.? Have your questions answered before you buy.

Special Interest and User Groups

A SIG is a “**special interest group**” that meets on a weekly or monthly basis. “**User Groups**” also meet on a monthly basis. We invite ANY Computer Club member who is interested in learning more about a specific product/application or a specific topic to join in the discussions. All groups meet in the computer classroom. Participants ask questions and discuss various topics at each session.

The **Photography User Group** will meet on **Monday, Sep 9 from 1-3 PM**. Do you take pictures with your phone? Do you use a camera? If you have an interest in photography, join this group and learn more about techniques to enhance your picture taking, photo composition, photo equipment and more. All experience levels, from beginners to experts, are welcome.

If you are an Apple user, the **Apple User Group** will meet monthly to investigate Apple products. Did you recently buy a Mac, an iPad or MacBook Air? Do you have questions regarding specific Apple products or applications? Sit in on this month’s meeting on **Saturday, Sep 14 from 10 AM- noon** and see if this is the group you have been looking to join.

The **Photoshop Elements SIG** will meet on **Fri, Sep 27 from 9:30- 11:30 AM**. We cover topics that build upon skills learned in the basic Photoshop Elements class and participants can get help with Photoshop Elements related problems.

Computer Talk meets **weekly from 9 –10 AM every Thursday** and is designed as a “question and answer” session. Can’t figure out how to do something? Anyone can ask anything computer related. Do you have a question regarding a specific product or application? Bring your questions and join the discussion each Thursday. New members are always welcome.

Where did all those Apple Watch Apps Come From??

By Brian Corr

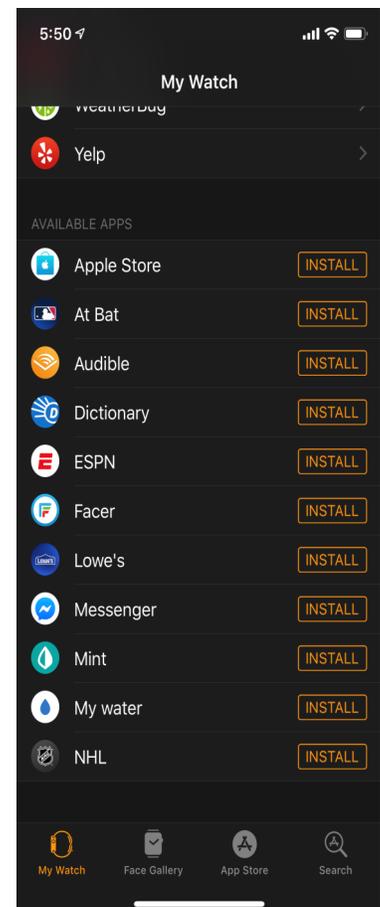
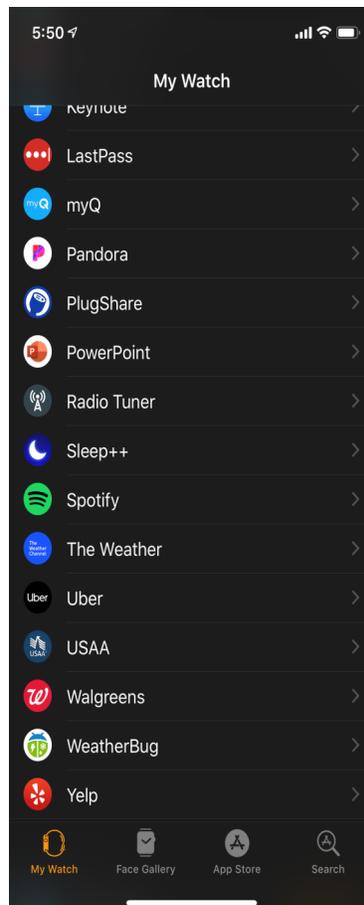
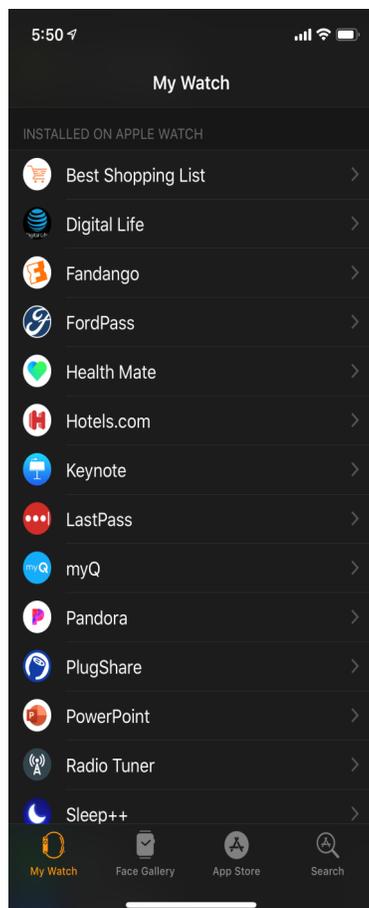
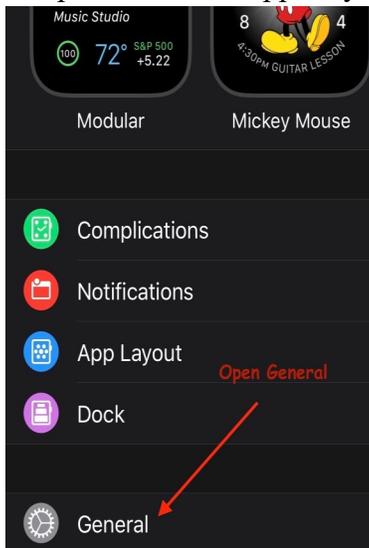
You have been using an iPhone for quite a while and just got your new Apple Watch and after setup you press the crown and are confronted with a full screen of apps that are on your watch. Where did they come from and how do I select what I really want on my watch? As you can see from this capture of my app face I have quite a few and you will probably recognize some of them based on your iPhone list of apps. Did I install all those apps on my watch? The answer is like most other settings on your watch they are managed from inside the Watch app on your iPhone.



Open the Watch app on your iPhone and select General. In the screen that opens you will see an option to “Automatic App Install” with a description below it that explains that apps on your iPhone which have corresponding watch apps will automatically install the watch app. So looking at the first illustration you can see it is easy to get too many apps and some that you don’t even intend to use on your watch. You do get to manage what apps are on your watch and even change the settings for those apps.



The main page on the My Watch app on your iPhone is divided into 6 sections. The first 3 are dedicated to basic settings on the watch and the next 3 are the apps for your watch. The first of the app sections is the apps that are permanently part of your watch. You don’t have an option to remove these apps but you do have preferences appropriate to each app.



Where did all those Apple Watch Apps Come From?? (continued)

The next section is labeled “Installed on Apple Watch” and represents the apps that are in addition to the first section and show on the app screen. If the Automatic App Install option was checked it will reflect any iPhone app which has a corresponding watch app. Clicking on each of these apps will give you the option to turn off “Show App on Apple Watch”.

The next section down will show a list of “Available Apps”. Clicking on the INSTALL button on any of these apps will add it to your app screen on the watch. There is a small measure of control over the apps on your watch on the watch itself.

If you touch and hold on one of the apps on the app screen they will enter the jiggle mode just like on your iPhone and you can rearrange and even delete unwanted apps (but not the ones in the standard set referenced earlier).

One last thing, the App Store in the Watch app on your iPhone allows you to obtain apps for your watch not associated with an iPhone app. Enjoy! You will get hooked on the convenience of having an Apple Watch.



Our Club’s **Sep General Meeting** will be held on **Thursday, Sep 5th at 1:00 pm in the Delaware Room**, Anthem Center. You won’t want to miss it as we have two special speakers, FBI Special Agent Anne Kempf and Henderson Police Detective Joshua Casto.

Did you know that in 2018, the FBI's Internet Crime Complaint Center received approximately 300,000 complaints totaling \$2.7 billion in victim losses?

Please join us as SA Kempf and Det Casto share information on cyber threats facing the Las Vegas community. **Don’t become a victim of scams and frauds.** Learn how criminals are accessing your accounts. Find out what the current trends are and how you can best **protect yourself** from online fraudulent activities. This is one meeting you do not want to miss.

A \$50 gift card will be raffled off after the presentation. Must be present to win.



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Your Computer Club’s Board will meet on Thursday, Sep 26 at 1:30pm in the Computer Classroom. The Board consists of your Club’s Officers and Directors as voted on by you, the membership. Each Board meeting will discuss our Club’s operations, policies and general business. Learn how your Club functions. A member comment period will be allowed at the end of each meeting for members to offer feedback, recommendations and/or comments. New members are encouraged to attend.

iOS 13... What's New to know?

iOS 13, the 13th major iteration of iOS has significant changes to Apple's mobile operating system. You might have heard some of them during the 2019 Worldwide Developer Conference (WWDC) last June but if you missed it, here are *some* of the highlights.

1. **Access Wi-Fi and Bluetooth connections via the Control Center.** To change settings for Wi-Fi or Bluetooth, one used to have to go to the Settings app to make changes. Now one can simply open the Control Center and by pressing (and holding) the Wi-Fi or Bluetooth icon, one will see a list of available Wi-Fi and Bluetooth devices that one can select in order to connect.
2. Ever want to **make a screenshot on an iPad**? Let's see, do I hold down the up or down volume key simultaneously with the sleep/wake/multifunction button? Confusing, yes? Now with an iPad pencil, all one has to do is drag the pencil up from the bottom (left or right) corner and the screenshot is created.
3. Yes, I can **use a mouse with my iPad**. Many folks requested this feature and it is now available with iOS 13. To enable mouse support, go to Settings> Accessibility> Touch> Assistive Touch> Pointing Devices. Here you will see the connected wired USB mouse or pair a Bluetooth mouse.
4. Check out the **new options in Mail** in iOS 13. When tapping on the reply button (when responding to an email) now you see Reply, Forward, Trash, Flag, Mark as Unread, Move Message, Archive Message, Move to Junk, Mute, Notify/Stop Notifying and Printing. There are also new formatting options. When replying, if one taps on the "Aa" button above the keyboard, one can see them. Choose from font, bold, italics, underline, strikethrough, font size, color, alignment options, bullet, number list styles and indentation.
5. Want to take a **full-size screenshot in Safari**? There is a new option that allows one to take a screenshot of the full page. Once a screenshot is taken, tap on the screenshot (appearing in the bottom left corner of the screen and then tap Full Page at the top of the screen). Creating a screenshot of the full page will create a PDF (instead of the typical PNG image) file.
6. Tired of unknow callers bothering you? Navigate to Settings> Phone and enable the **Silence Unknown Callers setting**. Now if someone calls you that is not in your Contacts, Messages or Mail, it will not ring on your device but instead go directly to Voicemail.
7. **Zip and unzip functionality is now incorporated into iOS 13**. If you have a zipped file in the Files app, tap it to unzip or press and hold on the file (or set of file) and select Compress to create a compressed zip file. This works for folders as well.
8. Use the **improved download functionality** in iOS13. Previously, when one downloaded a file from Safari, there was no status and one was blocked from being able to continue to browse until the downloaded file was completed. Well no more. One can download multiple files with the new download manager as well as see its status. All downloaded files will appear in the Files app under iCloud> Downloads. There are other features as well, so go ahead and explore the new iOS13 when you get it on your device.

Windows 10 - 10 and listening in...

Sometimes we get questions about hardware drivers. What are they and what do they do? Let us start by saying that a computer consists of both hardware and software components. Any peripheral connected to your computer physically, (e.g. mouse, keyboard, printer, motherboard, etc.) is hardware. Software is your Operating system (OS) and your applications/programs (e.g. Word, Excel, Mail, Calendar, Candy Crush, etc.)



So how does the software and hardware interact? Well, with the help of hardware drivers. Think of hardware drivers as sort of the go between that enable your hardware and software to communicate with each other. A hardware driver is a group software files that enable one or more hardware devices to communicate with the computer's OS and without it, the computer cannot send or receive data. Some manufacturers (like Microsoft) provide universal drivers that anyone can use which offers not only a cost savings but consistent performance across devices. Things like a mouse and keyboard or a USB drive are using Microsoft-made drivers. Some devices can use generic drivers, while others need a specific manufacturer's driver such as a specific graphics card for 3D gaming. Normally, software developers can take advantage of the drivers regardless of who makes them. For example, your word processing program calls the print driver to work with the printer and the graphics driver to display text. If you didn't have these, then your program would not know how to "talk" to your printer to print, or know how to "talk" to your monitor to display the text, change fonts, sizes, etc. Software developers can use the computer's system print drivers without having to design specific ones for HP printers, then Brother Printers, then Xerox printers, etc. Software can use multiple drivers to work with your computer's devices by passing data through each of them. So now you know how closely related software, driver and hardware is. When it all works together, it is seamless. But what happens when it doesn't?

Drivers can contain bugs or incompatibilities that cause your computer to freeze or even crash. Generally, it is NOT a good idea to download driver update utility programs when you think you need to update a driver (as they can do more harm than good). Microsoft does include hardware updates in their Windows Updates (as needed). If you think you need to update a driver, go to a specific manufacturer's website to check its support area for driver downloads rather than use an advertised driver update utility program. At the manufacturer's website, be sure to compare the latest version offered to what is on your computer. (Look in Device Manager to see what your version is). Normally, hardware drivers work in the background and don't require manually updating and if they do, normally Windows will take care of it for you. But then again, what is normal these days?



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Useful things you may want to know, or Frequently Asked Questions (FAQs)

that we made up ourselves

Q. I bought a new HP Computer that came with the Windows Operating System already installed. I was trying to register a program and it asks me for my product key. What is that and where do I find it?

A. Today, many manufacturers ship computers with the Windows OS already installed and you don't get a disk to load like in the "old" days. Every version of Windows is assigned a "product Key" that helps ensure the operating system (OS) is not installed on multiple computers. The installed OS is sometimes referred to as an OEM (Original Equipment Manufacturer) key. You can look through the paperwork that came with your computer or your emails (if the OEM key was emailed to you). **OR** you can find it via the Command Prompt, which may be easier. To do so:

1. In the Search box (bottom left hand side of your screen) type in "Command Prompt" without the quotes and hit Enter. If you don't see the search box, press the Windows key (or Start icon) then type in "Command Prompt" in the search box without the quotes and hit Enter.
2. Now type in the following and press enter. Type it exactly as shown:

Wmic path softwarelicensing get OA3xOriginalProductKey

3. Your product key will be displayed. It is a 25 digit alpha-numeric key. Let us know if this helps you.

Q. On Amazon Prime Day, I bought myself one of those Amazon Alexa Echo devices and an Echo dot. I put the Amazon Echo in the kitchen and the Echo dot in the casita (where my better half spends a considerable amount of time). <woot> I am having so much fun with these devices! I heard I can actually call someone using Alexa instead of my phone. Is that true?

A. We are glad to hear you are enjoying your new devices. Yes, you can make a call using your Echo. In fact Alexa can make phone calls, send text messages and make announcements across your devices, like letting your better half know that it is time for dinner so leave the casita if he/she wants to eat. You need to have the Alexa app on your tablet or phone. Here's what you do:

1. Open the Alexa app and tap "Communicate" with the speech bubble icon.
2. Tap "Call" with the phone icon.
3. Search through your contacts and select the person you wish to call.
4. Select the "Alexa Audio Call" (calls via the Alex app), "Alexa Video call" (video call via the Alexa app or "Mobile" (calls via your phone).
5. You can ask Alexa to make a phone call by saying something like "Alexa, call Bob". Note that Bob must be in your contacts/address book for this to work.

To send a text to someone via your Alexa app do the following. Please note that the recipient must also have the Alexa app installed in order to receive the text.

1. Open the Alexa app and tap "Communicate" with the speech bubble icon.
2. Tap "Message" with the speech bubble icon.
3. Search through your contacts and select the person you wish to text.

Useful things you may want to know, or Frequently Asked Questions (FAQs)

that we made up ourselves (continued)

4. Type the message, or you can record your message by pressing the blue microphone icon, then ask Alexa to send it for you.

To send an Announcement to your better half in the casita, do the following:

1. Open the Alexa app and tap “Communicate” with the speech bubble icon.
2. Tap “Announce” with the megaphone icon.
3. Type what you want announce (across all your Alexa devices) and tap the blue arrow icon. OR tell Alexa what you want announced, such as “Alexa, announce that dinner is ready and if you want to eat, get over here.”

Keep having fun with your device. A word of caution though. Don’t use Alexa to “look up phone numbers for businesses”. Unfortunately, you could get a number that is NOT the business you really want, but instead a fraudulent/fake business. Alexa is OK to use when calling those you know (and are in your contacts/address book) because you know those numbers are good. Take the time to look up the business or go to its URL on your computer to find its phone number. Once you know it is good, you can then **add** it to your contacts/address book. At that point, the next time you need to call the business, Alexa can do so for you.

Q. What is iPadOS?

A. iPadOS is the newest operating system (OS) for the iPad that will have all of the improvements of the new iOS 13, due to be released in Fall 2019. The theory behind it is that the iPad tablet computer can be used similarly as a laptop computer. The new iPadOS has a home screen that supports widgets (like on Android tablets) and one can move between Slide Over apps by swiping along the bottom OR swiping up to see all the app in the Slide Over view. Additionally, Safari will load the desktop version of web pages (optimized for touchscreens). Cameras will be able to be connected directly to the iPad and photos can be imported for editing on iPad apps (e.g. Lightroom). In order to use the new iPadOS one needs to have the 12.9”, 11”, 10.5” and 9.7” iPad Pro, the 5th and 6th generations iPad, the 4th and 5th generation iPad mini, or the 2nd and 3rd iPad Air. iPad compatible models will receive a system update in Autumn 2019 (although it has been already initially released to registered Apple developer beta testers this past June).

- If you are new to the Computer Club, welcome! Please don’t forget to sign up for the **New Member Orientation** class in Sep so you can learn about all of the benefits afforded you by your membership.
- If you are renewing your Club membership, don’t forget to **check your personal information**, e.g. address, phone number and email address **to ensure it is correct** (in case it has changed).
- If you are interested in **becoming a monitor**, please contact Jerry Peterson at tqmguru@hotmail.com for more information.
- If you are already a monitor, be sure to attend the **Monitor Refresher Training** to remain current.
- If you have questions, concerns, comments, recommendations, etc. reach out via the website. Go to the “**Information**” tab, along the top menu and select “**Contact Us**”. Select the appropriate category and let us know what’s on your mind.